

RBS Morgans Annual Queensland Conference

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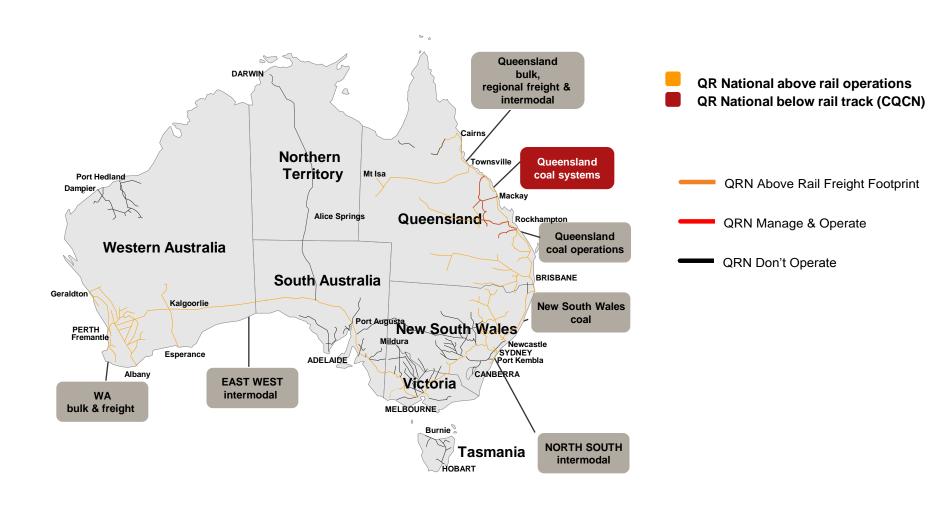
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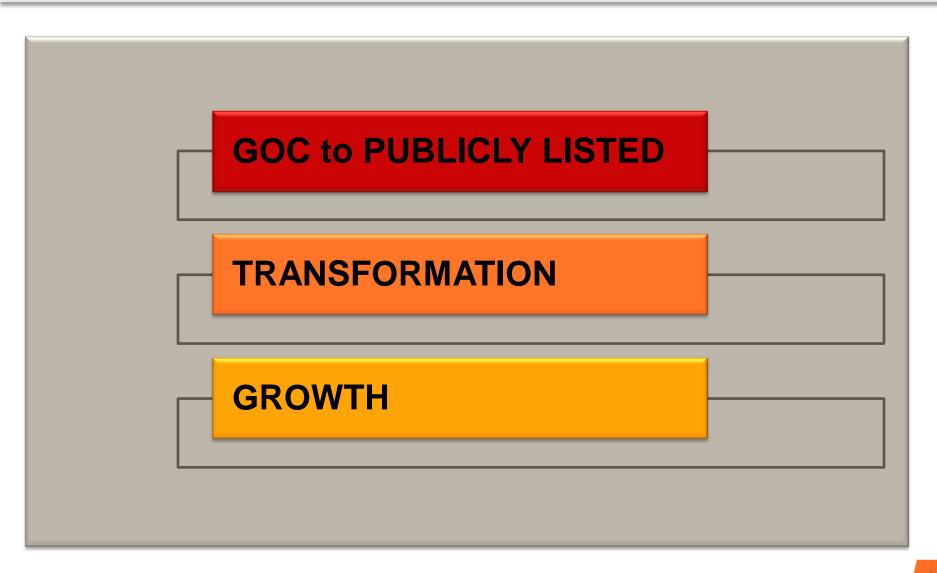
QR NATIONAL'S FOOTPRINT





QR NATIONAL'S JOURNEY





QR NATIONAL STRATEGY TRANSFORMATION & GROWTH







Transformation



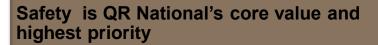
KEY ELEMENTS FOR TRANSFORMATION QR NATIONAL



Safety	• 50% reduction in LTIFR in FY11 - safety performance	
Commercial outcomes	Revenue quality uplift in coal	
Customer service	• 29% QLD contracted coal volumes on new contracts in FY11	
Performance	Payload increases - Blackwater 5% and Goonyella 6% since February 2010	
Cost reductions	VR Program fully implemented - 660 people departed in FY11	
Cultural change	Workforce renewal with 390 new roles created in FY11 including executives, train drivers & operational roles	
Up-skill workforce	Recruitment of 167 graduates, apprentices and trainees in FY11	

SAFETY LEAD INDICATOR FOR PERFORMANCE

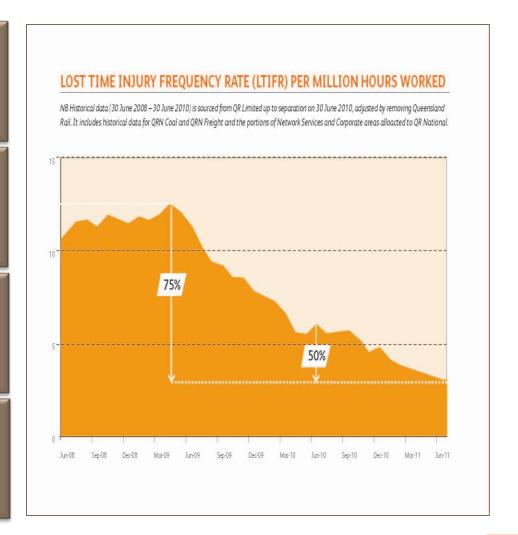




Good safety performance is good business

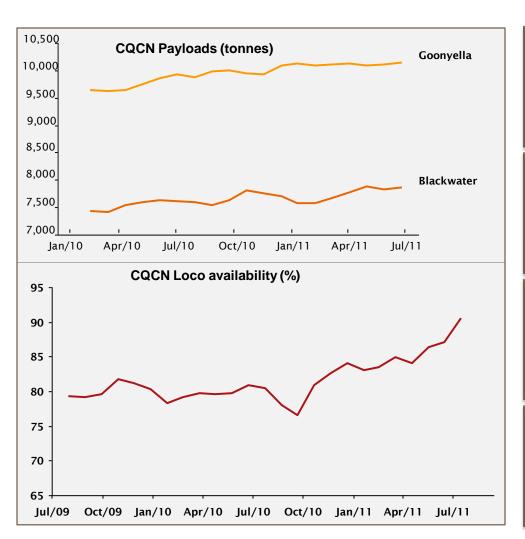
Improvements reflect changing culture and operating discipline

Achieved 50% improvement in LTIFR to 3.08



FOCUS ON PRODUCTIVITY & SERVICE





New operating model established in Capricornia and Goonyella Central Queensland coal systems

Payloads have increased 5% in Goonyella and 6% in Blackwater since February 2010

Improved alignment between above and below rail; planning, scheduling and day of operations

Improved coal loco availability to over 90% in August

ORGANISATIONAL RESTRUCTURE



FROM A LINE OF BUSINESS

TOWARDS A FUNCTIONAL MODEL

Rigid business unit silos Integration and collaboration Internal focus Corporate focus on customers **Efficiency limitations** Driving further efficiencies Impeding transformation effort Facilitate QR National's transformation Not best practice Aligns with North American Class1 Railroads Progressive and market focused listed Transitioning from Government owned corporation company



Growth



GROWTH STRATEGY FY11 EXECUTION



Contract wins

- Coal contracts for 26mta
- Hunter Valley ~ 30% market share contracted in FY12
- Iron Ore contracts for ~30mtpa

Capital Investment

- 70 million tonnes of expansion under construction
- •\$440m investment in new rollingstock
- •Network investment of \$692m in new infrastructure

Revenue growth

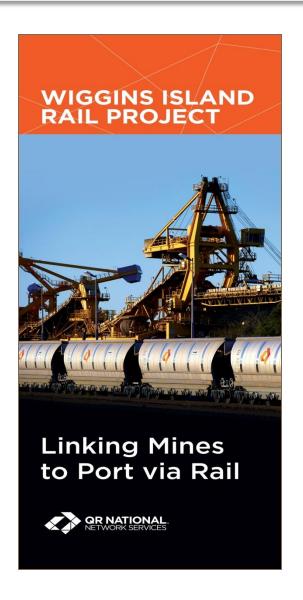
- Freight revenue growth under TSC
- Services external contract revenue uplift

Balance sheet

Strong balance sheet to fund future growth

WIGGINS ISLAND RAIL PROJECT





One of the largest rail expansions in Australia with ~\$900m total investment

QR National will deliver a series of rail infrastructure projects to allow 27 mtpa of coal to be transported to WICET

Represents a significant commitment to the future growth of the Queensland coal industry

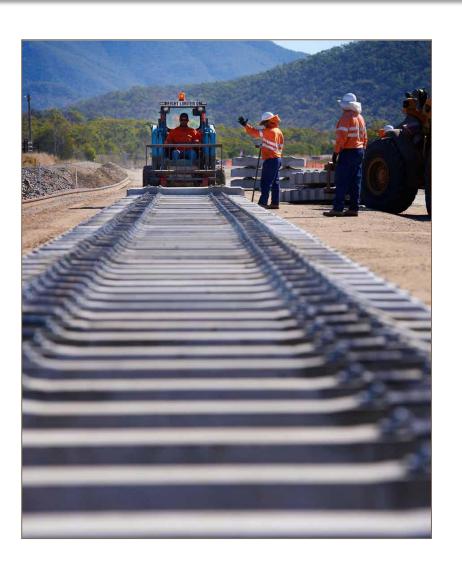
Creating a vital link between the new Wiggins Island Coal Export Terminal (WICET) and mines in the Southern and Surat Basins

WICET is a new coal export terminal at the Port of Gladstone developed by a consortium of eight mining companies

First railings scheduled for mid-2014 with completion by March 2015

GAP – ON SCHEDULE & ON BUDGET





Increasing capacity through Goonyella and Newlands system to Port of Abbott Point by 33mta with railings commencing January 2012

Construction of the Northern missing Link – 74kms

A major upgrade and expansion of existing Newlands Coal System

Capacity enhancements within the Goonyella System – 50mta achieved by 2012

HUNTER VALLEY OUT-PERFORMANCE



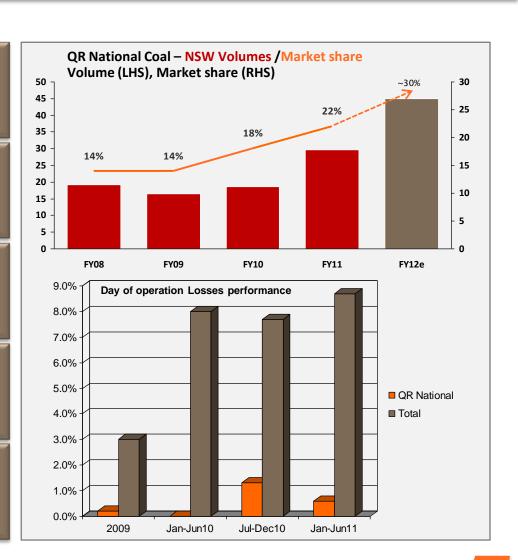
Effectively implementing strategy with cornerstone customers

Superior project management capability with contract conditions

58% increase in volumes railed in FY11

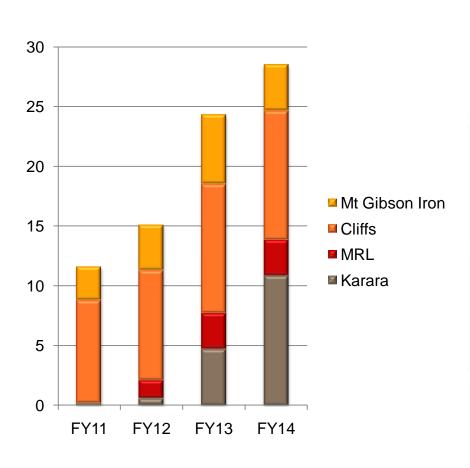
QR National's Day of Operation Losses have not exceeded 1.3% in the last 5 years

Outstanding safety performance with no lost time injuries in FY11 or for the past five years



IRON ORE GROWTH





Success in securing iron ore contracts in WA

New agreements will underpin volumes of 30mta

Improved reliability performance with Cliffs to >95%

QR National is well positioned to pursue iron ore opportunities in WA as they emerge

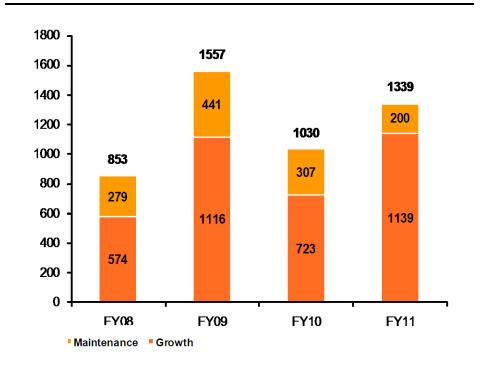
CAPITAL INVESTMENT FY11



- Growth capital spend of \$3.5bn over the past 4 years to FY11
- FY11 breakdown:

•	GAPE	\$460m
•	Blackwater	\$86m
•	Other Network projects	\$135m
•	New Coal rollingstock	\$352m
•	Iron Ore	\$105m
•	Other	\$202m

QR National's capital expenditure* (\$m)



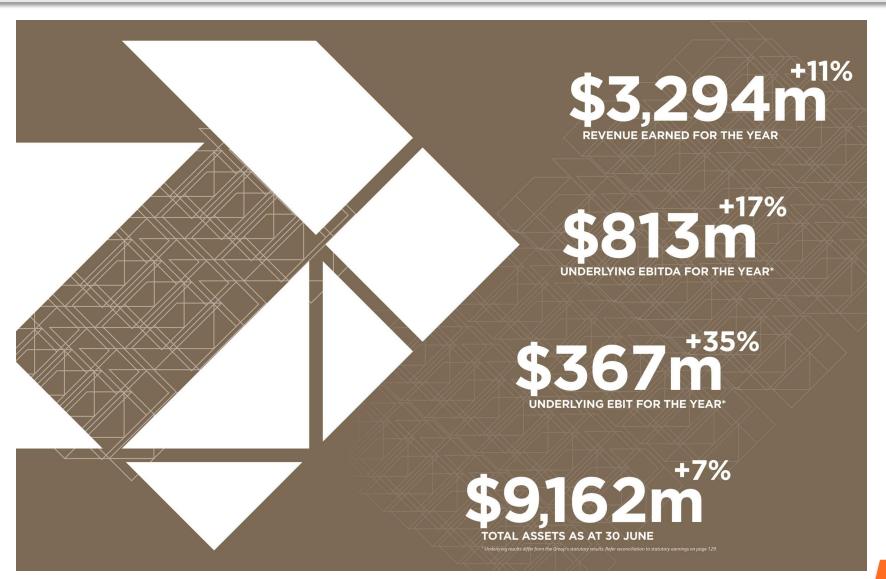


2011 Financial Overview



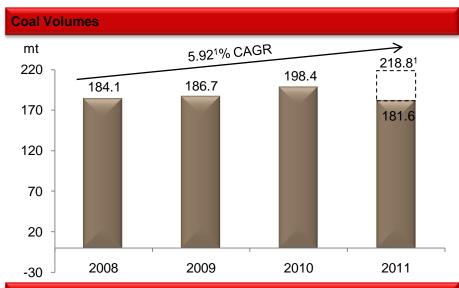
HIGHLIGHTS

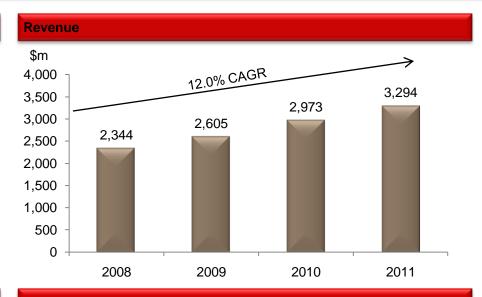


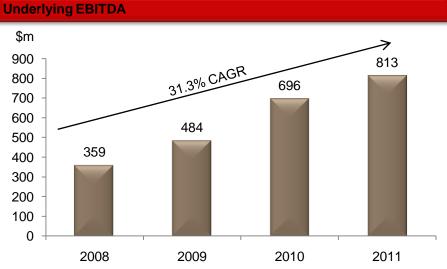


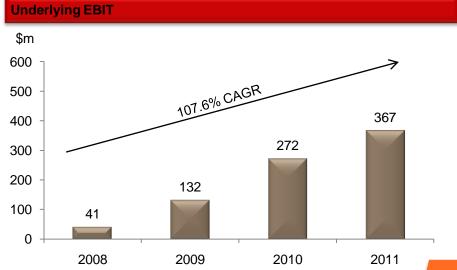
UPWARD TREND







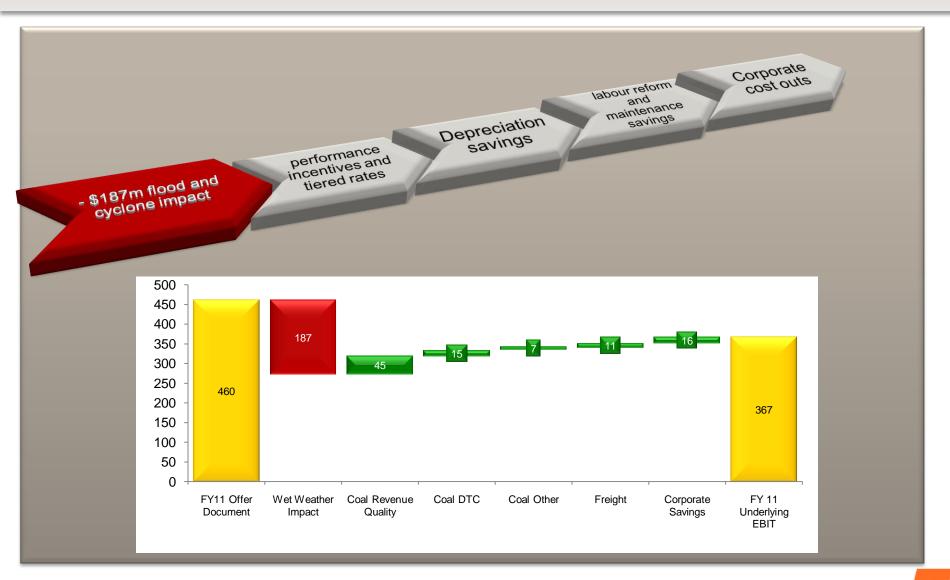




^{1.} Full year expectations without flood and cyclone

FLOOD AND CYCLONE IMPACT OFFSET BY TRANSFORMATION UPSIDE







Outlook



OUTLOOK FY12



Downside risks

- Softer coal volumes in Queensland
- Lack of certainty on production and hence volumes
- Weather will be a significant swing factor

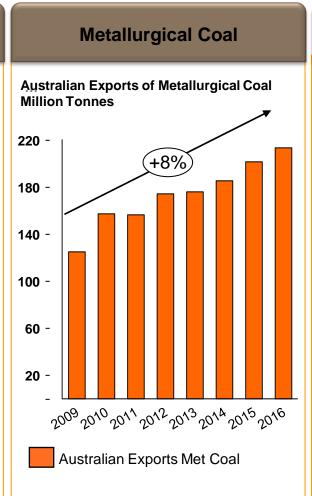
Upside opportunities

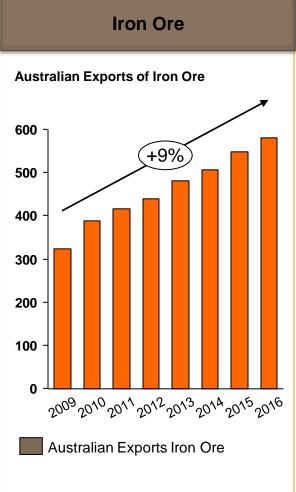
- Continued NSW coal growth
- Continued revenue quality uplift
- Ongoing gains from Transformation
- Capability to meet customer demand at full production

LEVERAGED TO GLOBAL GROWTH SECTORS QR NATIONAL.



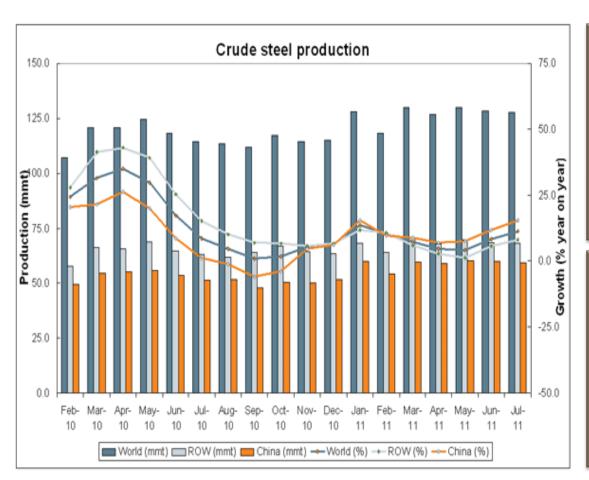
Thermal Coal Global thermal coal imports **Million Tonnes** 1,000 900 +21% 800 700 600 500 400 300 200 100 0 2009 2010 2011 2012 2013 2014 2015 2016 China and India Rest of World





POSITIVE EXPECTATIONS





World crude steel production was 127 million metric tons (mmt) in July 2011 - 11.5% higher than pcp.

China's crude steel production for July 2011 was 59.3 mmt, an increase of 15.5% compared to pcp.



Questions

