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23 August 2012

ASX Market Announcements
ASX Limited
20 Bridge Street
Sydney NSW 2000

BY ELECTRONIC LODGEMENT

QR National – Full Year Report Media Release and Analysts Presentation

Please find attached for immediate release to the market a media release and Full Year Report presentation.

The Full Year Report presentation will be delivered to an analyst briefing which will commence at 10:00am (AEST). This briefing will be web-cast and accessible via the Company's website at www.qrnational.com.au.

Yours faithfully
QR National

Dominic D Smith
SVP & Company Secretary

ASX ANNOUNCEMENT
23 August 2012

QR National lifts underlying EBIT 52%

- Underlying EBIT up 52% to $584 million compared to $383 million in FY11
- Statutory EBIT of $593 million compared to $222 million in FY11
- Significant improvement in safety performance with a 22% reduction in LTIFR
- Transformation program delivers $121 million in cost efficiencies, productivity improvement and coal revenue quality
- Delivered growth projects with significant capital works program completed during the year
- New projects commenced or announced including Wiggins Island Rail Project and a further 25 million tonnes p.a. expansion of Goonyella to Abbot Point
- Earnings per share increased by 18%, an unfranked dividend of 4.6 cents per share to be paid on 28 September 2012

Major Voluntary Redundancy Program

- Implementation of the functional organisational model has allowed further restructuring, targeting increased productivity and lower costs
- Company to accept approximately 750 voluntary redundancy applications which combined with staff reductions which have already occurred in FY12, will mean a total reduction of 900 people in calendar year 2012
- A one off cost of $75 million applies in respect of the 750 voluntary redundancies which will have a payback period of approximately 12 months

On-market buy-back of up to 10% of shares

- Capital management initiative which consists of an on-market program to buy back up to 10% of the QR National issued share capital (244 million shares).
- Transaction is expected to be EPS accretive for shareholders
- Reflects a strong balance sheet
- Maintains capability to pursue and fund a range of growth opportunities to create value for shareholders

QR National today announced a substantial lift in underlying earnings before interest and tax (EBIT) to $584 million for the year ended 30 June 2012, up $200 million in total despite lower than expected volumes.

It also announced a significant outcome from the current voluntary redundancy program which will reduce the cost base of the Company and facilitate further efficiencies from the new organisational model and a capital management program involving the buy back of up to 10% of the Company's shares over the next 12 months. *(refer separate ASX announcement)*

While EBIT increased 52% year on year to $584 million, the Company recorded a 25% improvement in underlying earnings before interest, tax, depreciation and amortisation (EBITDA) to $1,048 million and Statutory EBIT of $593 million was achieved compared to $222 million in FY11.

The Directors declared an unfranked dividend of 4.6 cents per share, which will be paid on 28 September 2012 to shareholders on the register at the record date of 7 September 2012. (The conduit foreign income component of the dividend is nil)

Full year ended 30 June QR National Group	2012 $'m	2011 $'m	Change %
Statutory Revenue	3,634	3,293	+ 10
Statutory EBITDA (1)	1,057	679	+ 56
Underlying EBITDA (1) (2)	1,048	840	+ 25
Statutory EBIT (1)	593	222	+ 168
Underlying EBIT (1) (2)	584	383	+ 52
Statutory NPAT (1) (3)	441	361	+ 22
Statutory Operating Cash Flow (1)	924	585	+ 58
Statutory EPS (cents per share) (1)	18.1	15.4	+ 18
Total Dividends (cents per share)	8.3	3.7c	+ 124

(1) FY11 comparative restated due to a retrospective application of a voluntary change in accounting policy relating to mechanised Ballast undercutting.

(2) Underlying EBITDA and EBIT in FY12 were adjusted by $8.8m relating to the reversal of stamp duty. Underlying EBITDA and EBIT in FY11 were adjusted for one-off IPO related costs and voluntary redundancy expenses totalling $161.7m.

(3) FY11 statutory NPAT includes $281m tax benefit.

QR National Managing Director & CEO Lance Hockridge said the strong result had been underpinned by EBIT improvements across all three reporting segments and a sustained campaign to reduce costs.

Coal volumes during the year were adversely impacted by the slow recovery from Queensland's FY11 floods, ongoing industrial action at BHP Mitsubishi Alliance's (BMA) Queensland mines, lower than anticipated customer demand for coal rail transport and wet weather. These events contributed to a 47 million tonne reduction in coal haulage volumes compared to Offer Document forecast.

"We have delivered a substantial improvement in underlying EBIT in FY12, slightly ahead of the Offer Document forecast, and without the benefit of almost 50 million tonnes of forecast growth in Queensland coal volumes," Mr Hockridge said.

"Substantial margin improvements have been driven by enhanced revenue quality, cost outs and efficiency gains. Combined, these have more than offset the impact of lower tonnages.

"The benefits of transformation and restructuring, including the strong expected uptake for the current voluntary redundancy program, will deliver sustainable cost savings and efficiencies in coming years."

Transformation

Transformation initiatives delivered during FY12 included:

- A 22% reduction in the Lost Time Injury Frequency Rate and 44% reduction in Medically Treated Injury Frequency Rate, demonstrating improving safety performance and broader cultural change.

- Improved revenue quality producing higher returns, with conversion of legacy contracts into performance-based contracts for customers now covering 38% of railed tonnages. This produced $59 million additional revenue in FY12.

- Continued drive to improve the commerciality of the business including bringing treatment of rollingstock depreciation and ballast undercutting into line with international best practice. These changes had the effect of increasing EBIT by $36 million and $15 million respectively.

- Improvements in operating performance which triggered the Company's ability to recognise $33 million of performance payments under the Queensland Transport Services Contract for the first time since its inception.

- Introduction of a new functional organisation structure in December 2011, modelled on the high-performing Class One North American railways, which is the platform for transformation and cultural change across the Company.

- Operating ratio improvement from 88% in FY11 to 84% in FY12. (1)

Voluntary Redundancy Program Update

Following the implementation of the functional organisation model, the Company has considered further restructuring for optimal productivity. The next phase of this restructure, with a range of proposals targeting improved productivity and lower costs, has been the subject of extensive consultation with employees and unions.

In addition to the on-going changes implemented over recent months, the Company will be accepting approximately 750 applications for voluntary redundancy in the coming weeks, with all staff to leave by December 2012.

Combined with other reductions during the year, this will mean a total reduction of 900 people during calendar year 2012.

The one-off cost of the 750 redundancies will be approximately $75 million which will be incurred in FY2013. The payback period for this is approximately 12 months.

Capital Management

QR National today announced an on-market program to buy-back up to 10% of its issued share capital (244 million shares).

The buy-back demonstrates QR National's commitment to managing its balance sheet efficiently, whilst maintaining appropriate flexibility to invest in future growth opportunities.

The combination of the Company's focus on capital efficiency and a slower than expected pace of growth projects supports this initiative at this time.

(1) Operating ratio = 1 - EBIT margin

The Company believes that the buy-back will be Earnings Per Share (EPS) accretive for shareholders.

QR National has available a range of sustainable funding solutions that will secure our leadership position in providing resource infrastructure in Australia whilst optimising returns to QR National's shareholders.

Growth Projects

QR National has strengthened its medium to long-term position during FY12 with projects concluding in Queensland (Goonyella to Abbot Point Expansion - GAPE, coal rollingstock & facilities), Western Australia (iron ore rollingstock & facilities) and New South Wales (Hunter Valley rollingstock). The next wave of committed projects includes the Wiggins Island Rail Project (+ 27 mtpa) and the recently announced expansion of Goonyella to Abbot Point (+25 mtpa).

Outlook

Mr Hockridge said QR National expected the softer demand environment for coal haulage services to continue in the near-term however anticipated a modest increase in coal volumes to a range of 195 to 205 million tonnes for FY13.

"The medium to long-term outlook for Australian resources remains robust and we don't believe the fundamental drivers of Asian demand have changed," he said.

"There's a strong pipeline of new and expansion projects committed in the resource sector, especially for coal and iron ore, which will underpin QR National's growth."

Mr Hockridge said the Company was committed to maintaining the pace of transformation in FY13 and beyond, focusing on improvements in revenue quality and cost efficiency, as well as volume growth.

"The Company-wide changes with the new functional model are delivering a fundamentally lower cost base, as well as allowing us to better focus on market and customer outcomes.

"The Company is very well positioned to continue to execute on its key platforms of transformation and growth."

For more information:

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Supporting information - Divisional Performance

Underlying EBIT	FY12 $'m	FY11 $'m	Change $'m	Change %
Network Services	341	301	+40	+13
Coal	257	159	+98	+62
Freight	100	31	+69	+226
Other	(114)	(107)	-7	-7
Total	584	383	201	+52

1. FY11 comparatives restated due to a retrospective application of a voluntary change in accounting policy relating to mechanised Ballast undercutting
2. FY11 statutory EBIT includes $164m of VR and separation costs
3. FY11 statutory NPAT includes $281m tax benefit

Network Services

Full year revenue of $1,210 million and underlying EBIT of $341 million were up on the prior year by 3% and 13% respectively.

The improvement in revenue reflects an increase in regulatory tariffs and first contribution from GAPE earnings. Improvement in EBIT was further helped by more profitable external infrastructure work.

The lingering impacts of Queensland's record floods in 2010-11, softer global demand and industrial action at some Queensland mines reduced railings across the network to 166.7 million tonnes, up 2% on the prior year.

Any shortfall in access revenues is able to be recovered through the regulatory revenue cap mechanism in 2014 subject to regulatory approval.

Coal

Despite flat volumes and Net Tonne Kilometres (NTK), revenue grew 8% compared to the prior year. This was due to improved revenue margins from the renegotiation of contracts, resulting in full year revenue of $1,828 million (FY11: $1,691 million).

The coal business is continuing to deliver on a range of productivity and efficiency improvements, including the Reliability Centred Maintenance Program which delivered approximately $18 million in maintenance savings during the year.

In the Hunter Valley, coal volumes increased 15% to 33.9 million tonnes compared to 29.6 million tonnes in the prior year.

Freight

Revenue of $1,524 million was up 19%, or $247 million, on the prior year with bulk, general and intermodal freight volumes all contributing.

Iron ore in Western Australia continues to track to its 30 million tonnes a year haulage target by 2014 and delivered a doubling of EBIT in FY12 compared to prior year. Revenue growth and improved cost management in Intermodal delivered the objective for the business of being EBIT neutral or better in FY12. Improved revenue of $33 million was booked for delivery of the Transport Services Contracts (TSC) with the Queensland Government for regional and livestock services in Queensland.

Underlying EBIT grew by 226%, or $69 million, to $100 million. Capital expenditure grew from $196 million to $332 million to support iron ore growth projects.

This included delivery of 22 locomotives and 438 wagons for iron ore customers, as well as construction of the Esperance Depot and Narngulu East Rail Yard near Geraldton.

Full Year Results 2012

Lance Hockridge Managing Director & CEO
Deborah O'Toole EVP & CFO
23 August 2012

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Agenda

- **Year in review**
  Lance Hockridge, Managing Director and CEO
- **Financial & Business Overview**
  Deborah O'Toole, Executive Vice President and CFO
- **Roadmap for the future**
  Lance Hockridge, Managing Director and CEO
- **Questions and Answers**

Year in Review

QR NATIONAL™

Results demonstrate successful execution of our strategy in FY12

Strong financial and operational performance despite flat coal volumes

- Underlying EBIT of $584m – up 52%
- Revenue of $3.63bn – up 10%
- Operating Ratio improvement of 4ppt – to 84%
- Coal Volumes of 185.6Mt – up 2%
- Safety Improvements – 22% decrease in LTIFR

Transformation delivers improved performance and increased EBIT in all divisions

- Cost efficiencies and coal revenue quality delivered $121m in sustainable transformation benefits
- Network Services EBIT increased due to regulatory tariff reset and contribution from GAPE
- Iron Ore EBIT doubled due to new commercial contracts commencing
- Restructure through phased voluntary redundancy programs delivers sustained savings

Delivery on growth and investment momentum continues

- $0.9bn invested in major growth projects in FY12
- Network capacity increased by 38Mtpa to 272Mtpa and committed to increase to 310Mtpa by 2015
- Iron Ore volumes increased by 17% to 14Mtpa and are on track to deliver ~30Mtpa by 2014
- Strong, stable cash flows
- Strong balance sheet delivers flexibility and optionality
- Intention to purchase up to 10% of issued share capital in an on-market buy-back

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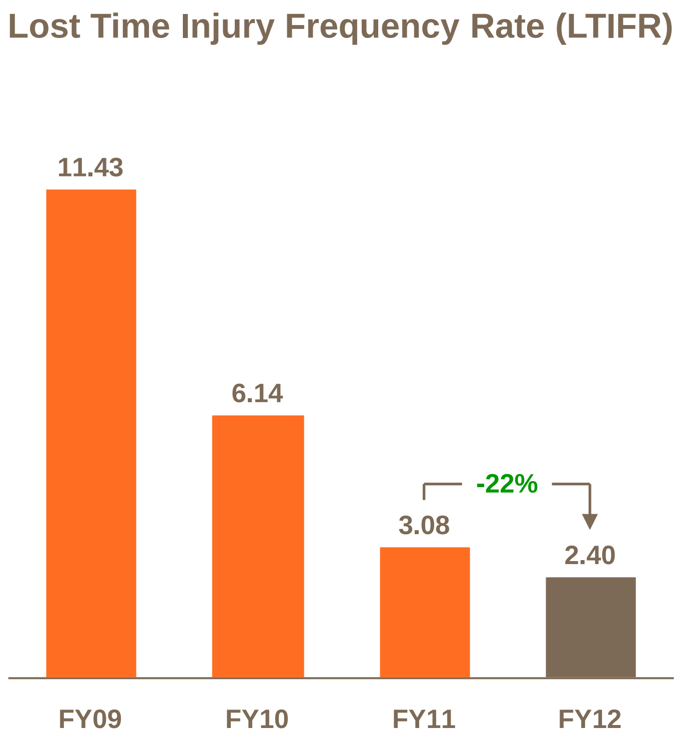
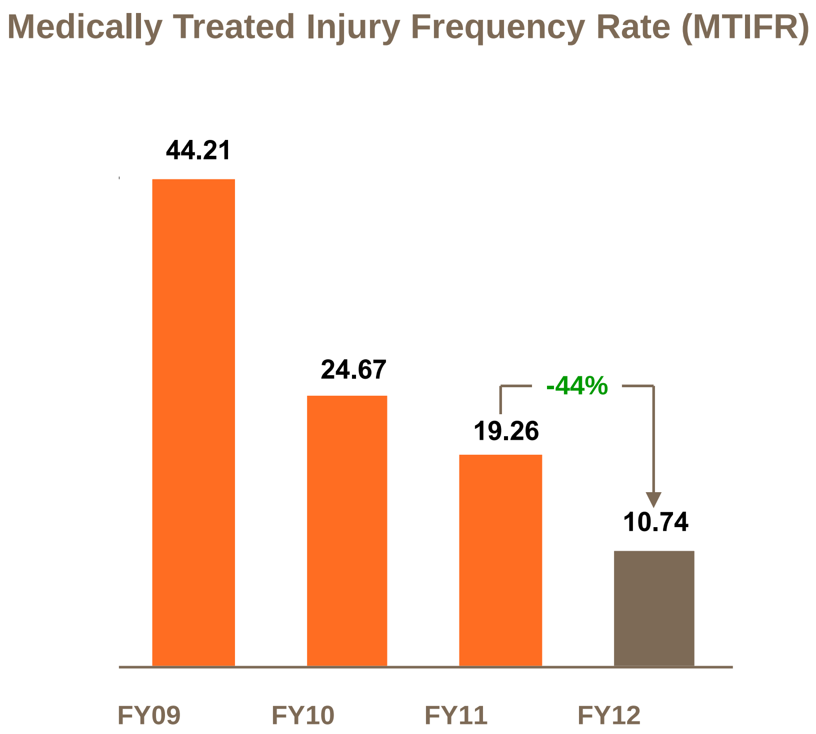
Safety performance





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Financial highlights

	FY11[1] ($M)	FY12 ($M)	VARIANCE (%)
Statutory Revenue	3,293	3,634	10%
Statutory EBITDA (1)	679	1,057	56%
Underlying EBITDA (1) (2)	840	1,048	25%
Statutory EBIT (1)	222	593	168%
Underlying EBIT (1) (2)	383	584	52%
Statutory NPAT (1) (3)	361	441	22%
Statutory Operating Cash Flow (1)	585	924	58%
Statutory EPS (cents per share) (1)	15.4	18.1	18%
Total Dividends (cents per share)	3.7c	8.3c	124%

1) FY11 comparative restated due to a retrospective application of a voluntary change in accounting policy relating to mechanised Ballast undercutting
2) Underlying EBITDA and EBIT in FY12 were adjusted by $8.8m relating to the reversal of stamp duty. Underlying EBITDA and EBIT in FY11 were adjusted for one-off IPO related costs and voluntary redundancy expenses totalling $161.7m.
3) FY11 statutory NPAT includes $281m tax benefit.

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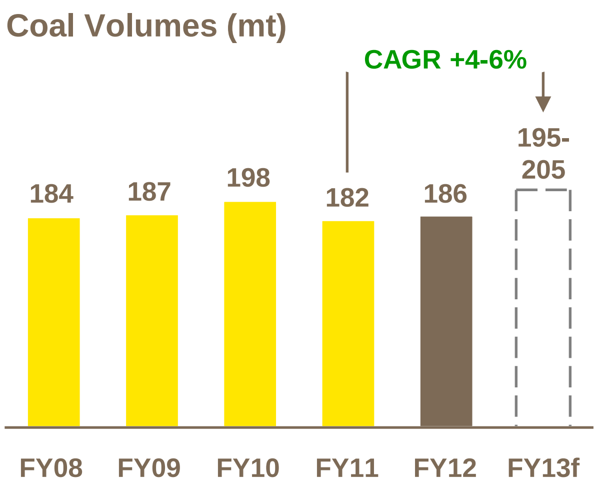
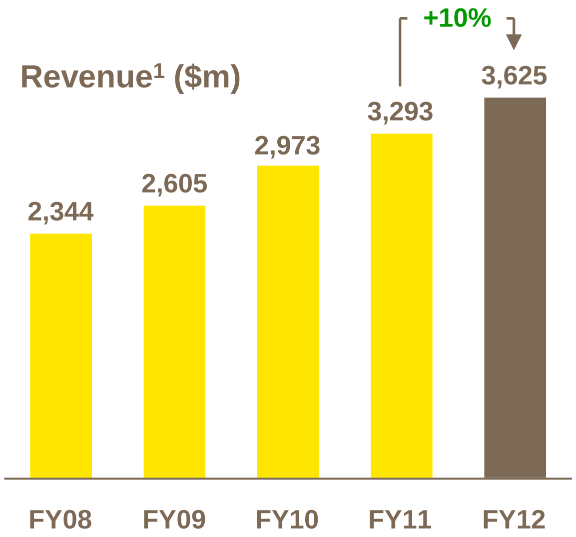
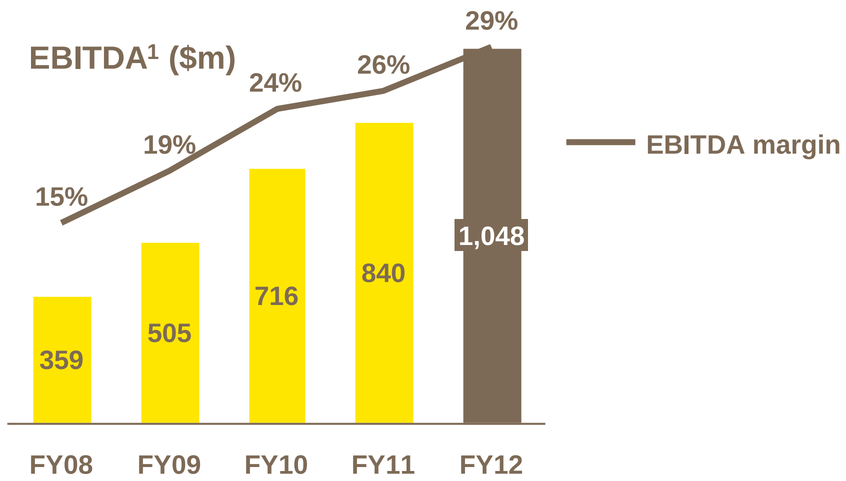
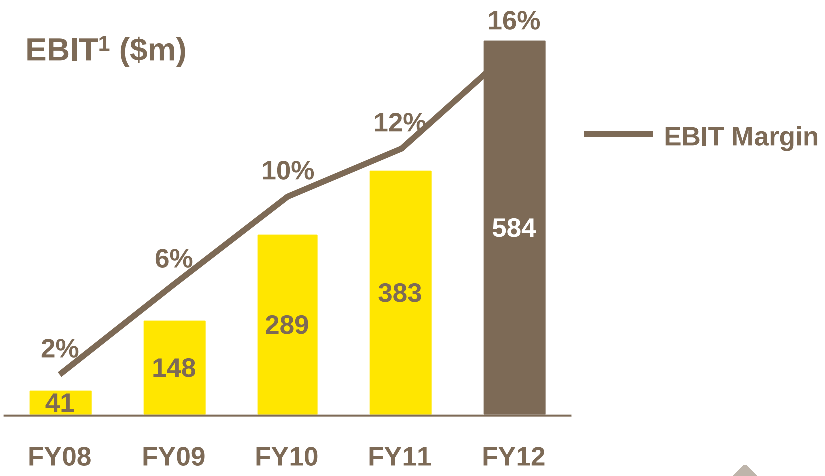
Robust result despite flat coal volumes









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1. Underlying Revenue, EBITDA and EBIT

NB: FY09 - FY11 comparatives restated due to a retrospective application of a voluntary change in accounting policy relating to mechanised Ballast undercutting

Key group operating metrics

	FY11	FY12	VARIANCE
Revenue / NTK (A$/000 NTK)	55.1	57.7	5%
Labour Costs / Revenue	34%	31%	3 ppt
NTK/employee (MNTK)	6.6	7.0	6%
Opex[1]/ NTK (A$/000 NTK)	48.6	48.4	0%
EBITDA Margin	26%	29%	3 ppt
Operating Ratio[2]	88%	84%	4 ppt
ROIC[3]	4.4%	6.7%	2.3 ppt
NTK (bn)	59.8	62.9	5%
Tonnes (m)	243.1	252.2	4%
People	9,001	8,969	0%

1. Operating expense including depreciation and amortisation
2. Operating ratio defined as (1 - EBIT margin)
3. ROIC = EBIT/Net working capital + Net PP&E + AUC + Gross Intangible Assets

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Execution capability successfully delivered major growth projects in FY12

GAPE	• First railings commenced 19 December 2011 • System capacity now 50mtpa • Completed August 2012
Blackwater Electrification	• Largest electrical upgrade on the Central Queensland Coal System since 1980s – 4 new feeder stations • Operational June 2012
Karara Mining Limited	• 14 locos and 211 wagons delivered • Construction of greenfield Narngulu East facility completed on time and on budget
Cliffs 11.5mtpa expansion	• Railings (ramp up) commenced December 2011 • 8 locos and 227 wagons delivered • Upgrade of Esperance Yard completed
Hunter Valley Rollingstock	• Increases capacity in the Hunter Valley region • 19 locos and 786 wagons delivered to date

Below Rail Coal | Iron Ore | Above Rail Coal

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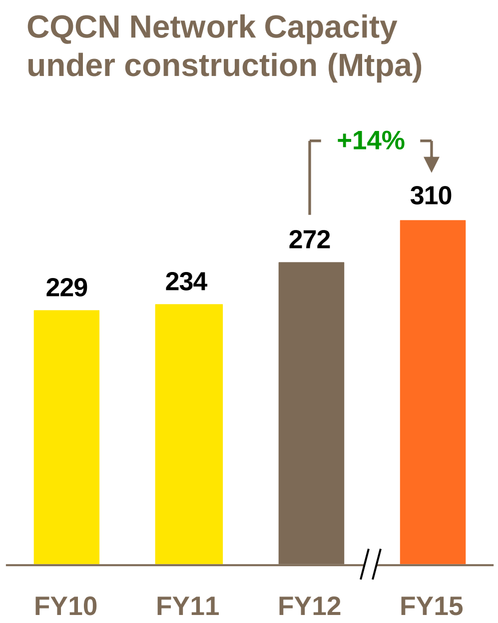
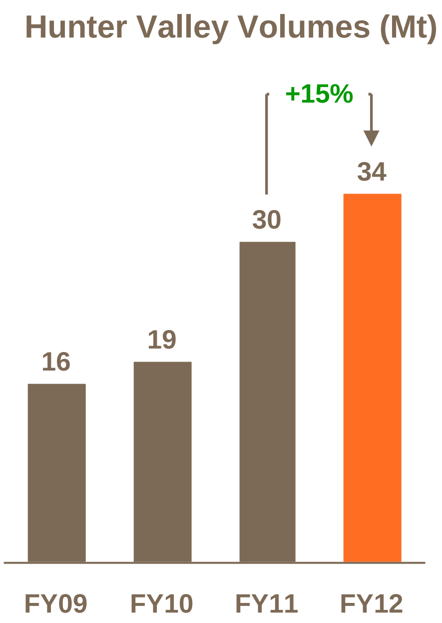
Delivering on growth

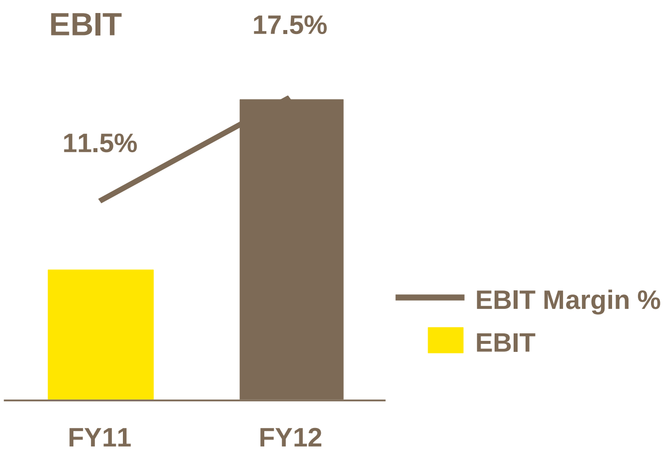


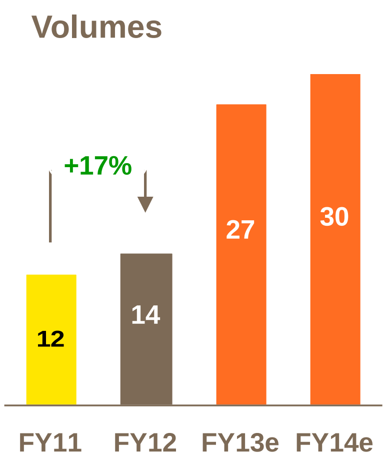


- CQCN capacity of > 300Mtpa by FY15
- GAPE2 will add further 25Mtpa

- Volumes increased 15%

Iron ore EBIT doubled





- Strong performance delivered:
  - Cliffs RHA for expansion volumes to 11.5Mtpa operational 1 February 2012
  - MRL Polaris RHA for up to 4.2Mtpa operational October 2011
  - Karara RHA operational 15 January 2012
  - Mt Gibson Extension Hill 3.0Mtpa task commenced haulage 5 December 2011
- Volumes remain on track for ~30Mtpa by 2014
- Major Capital Expenditure for the Cliffs expansion project in Esperance and the Karara project in Narngulu completed on schedule and on budget

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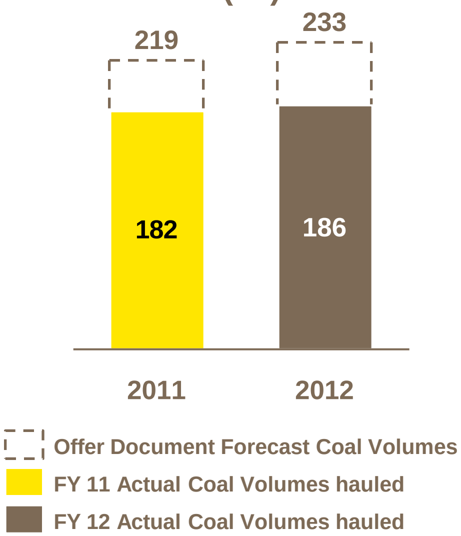
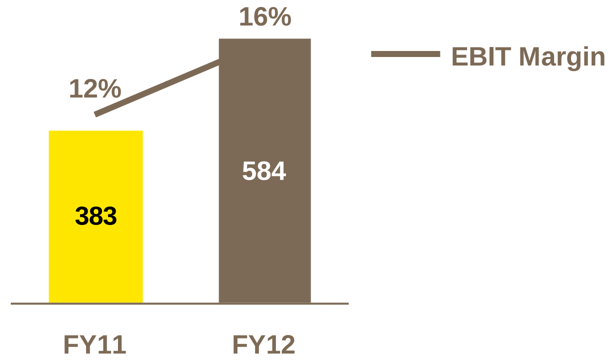
Financial overview

EBIT uplift from $383m to $584m

Coal Volumes (Mt)



EBIT ($m) and EBIT Margin



- EBIT forecast achieved through active management of the business
- Volume impact offset by benefits delivered from the transformation program, including;
  - Greater revenue quality
  - Improved margins
  - Capital & operational discipline
  - Cost & productivity efficiencies
  - TSC performance payments earned

1. FY11 EBIT comparatives restated due to a retrospective application of a voluntary change in accounting policy relating to mechanised Ballast undercutting

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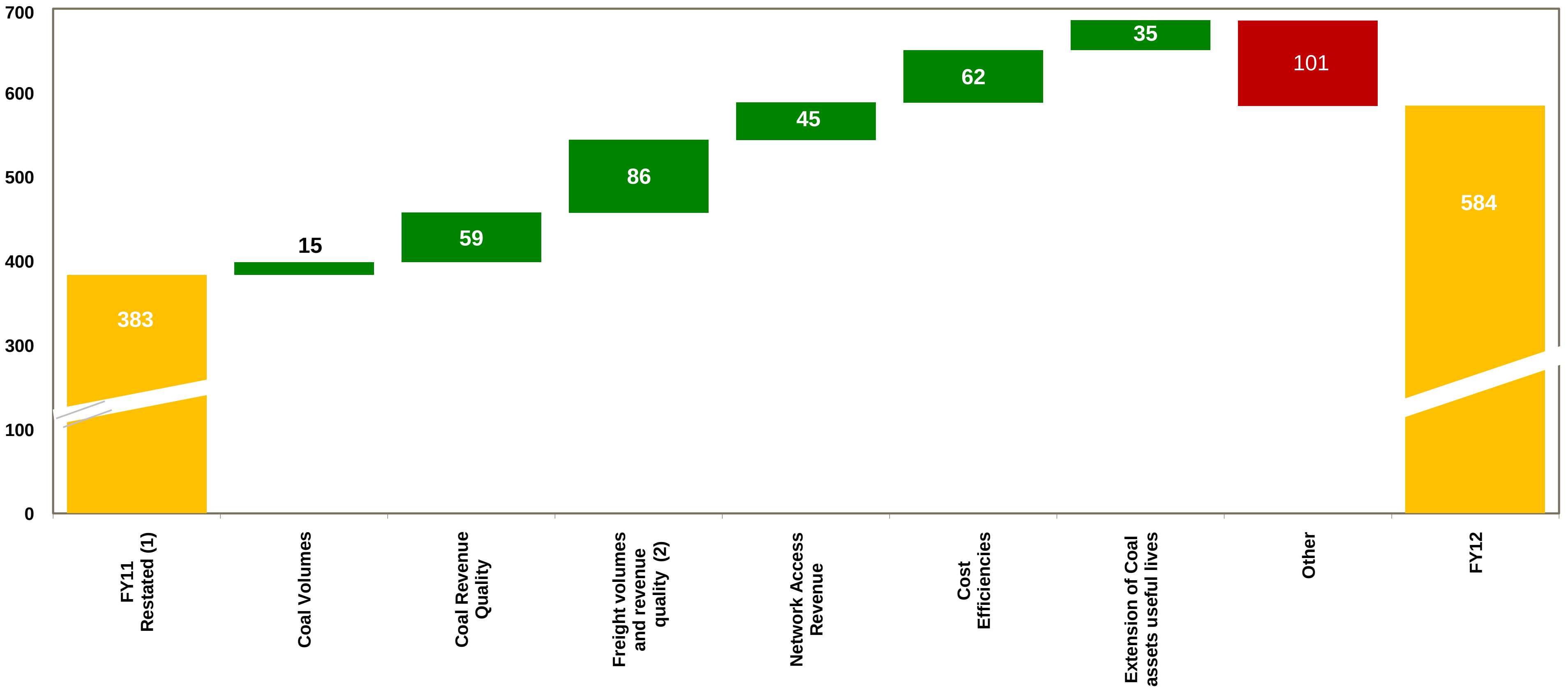
EBIT increase driven by transformation benefits



1. FY11 comparatives restated due to a retrospective application of a voluntary change in accounting policy relating to mechanised Ballast undercutting
2. Freight revenue quality includes $33m contribution from TSC additional payments

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Improved performance in all divisions

Underlying EBIT	FY11[1]	FY12	Variance
Coal	159	257	62%
Network Services	301	341	13%
Freight[2]	31	100	226%
Corporate	(108)	(114)	-6%
Consolidated EBIT	383	584	52%

1. FY11 comparatives restated due to a retrospective application of a voluntary change in accounting policy relating to mechanised Ballast undercutting
2. Includes $33m contribution from TSC additional payments

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Balance sheet remains strong, facilitating growth and capital management

Balance Sheet	FY11[1]	FY12	Variance
Net Debt ($m)	686	1,103	61%
Gearing	9%	13%	4ppt
Cash Flow from Operations			
Net inflow ($m)	585	924	58%

Key issues:

- Capacity to support growth opportunities
- BBB+ and Baa1 ratings maintained

Key Drivers:

- Very low gearing level provides balance sheet flexibility
- As growth opportunities are pursued, leverage will increase
- Strong cash flow relative to commitments supports credit strength
- Intention to buy-back on-market up to 10% (244 million shares) of issued share capital

1. FY11 comparatives restated due to a retrospective application of a voluntary change in accounting policy relating to mechanised Ballast undercutting

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On market buy-back announced

- We intend to undertake an on-market buy-back of up to 10% of our issued share capital equating to approximately 244 million shares
- This demonstrates our commitment to managing our balance sheet efficiently, whilst maintaining appropriate flexibility to invest in future growth opportunities
- Expected to be EPS accretive
- QRN's current level of debt is materially below that expected at the time of IPO, driven by:
    - efficient management of capital expenditure
    - a focus on return-accretive projects
    - the timing of major projects
- The buy-back will be funded through existing debt facilities; we believe that our current investment grade credit rating will be retained in the foreseeable future
- QRN is focussed on investigating and delivering a range of growth opportunities for Australia's resources supply chain and retains strong flexibility to pursue and fund these opportunities

Disciplined capital spend

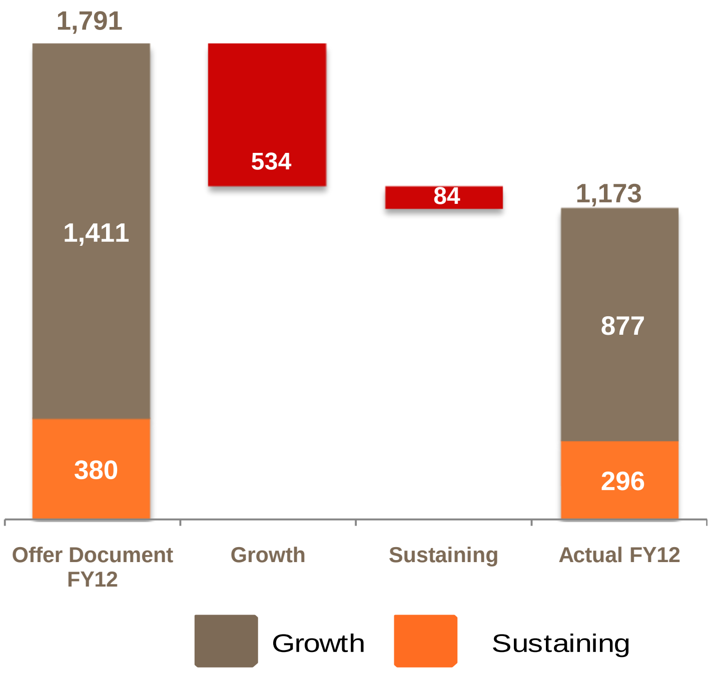
Growth Capex

- $534m reduction due to:
    - Delayed project start - $264m. WIRP most significant with $240m delayed spend
    - Response to less demand - $40m
    - Capital optimisation initiatives and project scope changes - $230m
- $877m actual growth spend was largely focussed on:
    - GAPE completion
    - Blackwater Electrification
    - WA Iron Ore installed capacity

Sustaining Capex

- $84m reduction due to the deferral of coal wagon replacement and rollingstock overhaul activity attributed to lower demand and operational efficiencies

FY12 Capital Expenditure Variance Offer Document vs. Actual



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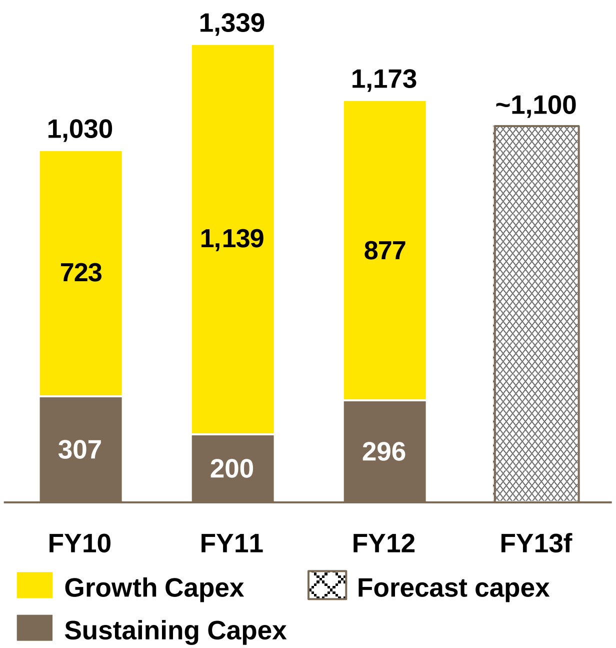
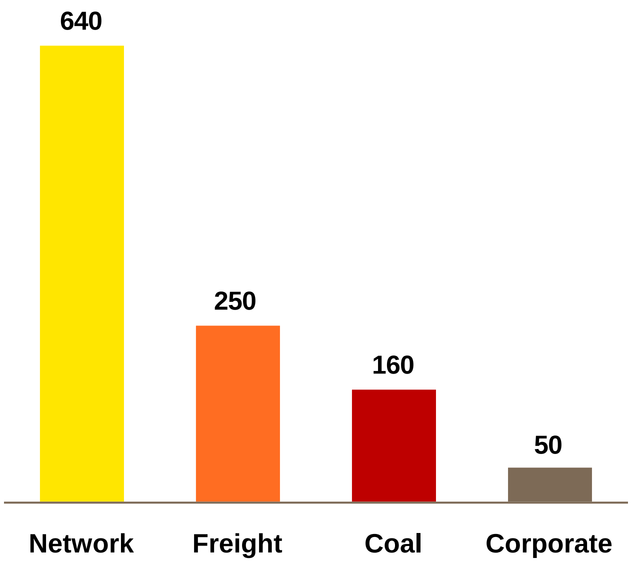
Capital committed to growth

Capital Expenditure[1] $m
Growth vs. Sustaining



FY13 Capital Expenditure[1] $m by Segment



- Major committed growth projects in FY13 include WIRP stage 1 and Hay Point expansions
- Sustaining capex will be higher in FY13 reflecting expected growth in volumes in the medium term

1. Excludes capitalised interest

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Business overview

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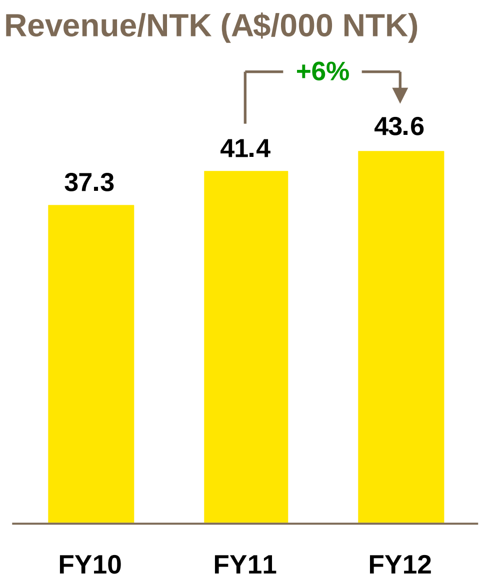
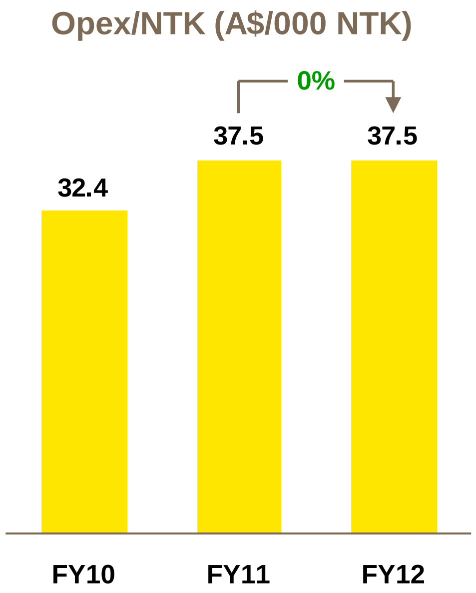
Coal

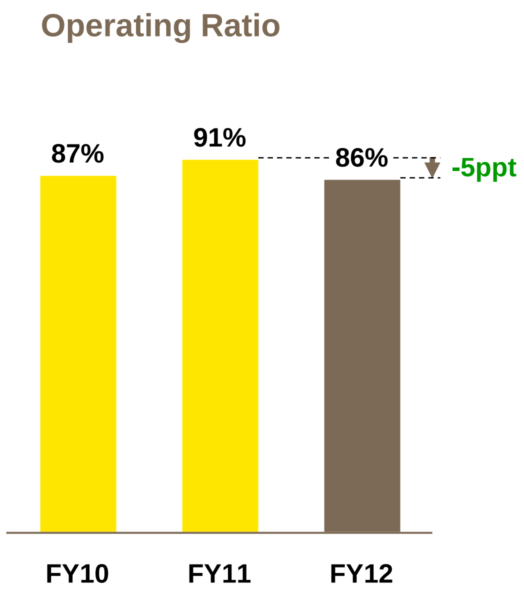
	FY11	FY12	VARIANCE
Tonnages (million)	181.6	185.6	2%
NTK (billion)	40.9	41.9	2%
Revenue ($m)	1,691	1,828	8%
EBITDA ($m)	369	441	20%
Margin %	*22%*	*24%*	2 ppt
EBIT ($m)	159	257	62%
Margin %	*9%*	*14%*	5 ppt
Capital Expenditure[1] ($m)	451	123	-73%

1. Excludes capitalised interest

Coal operating metrics







- Reflects revenue quality uplift from new form contracts

- Lower than forecast coal volumes offset by improved maintenance, labour and overhead costs

- Operating ratio improvement reflects sustainable transformation benefits

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Network Services

	FY11[1]	FY12	VARIANCE
Tonnages (million)	164.0	166.7	2%
NTK (billion)	40.0	41.2	3%
Revenue ($m)	1,180	1,210	3%
EBITDA ($m)	466	527	13%
Margin %	*39%*	*44%*	5 ppt
EBIT ($m)	301	341	13%
Margin %	*26%*	*28%*	2 ppt
Capital Expenditure[2] ($m)	683	663	-3%

1. FY11 comparatives restated due to a retrospective application of a voluntary change in accounting policy relating to mechanised Ballast undercutting
2. Excludes capitalised interest

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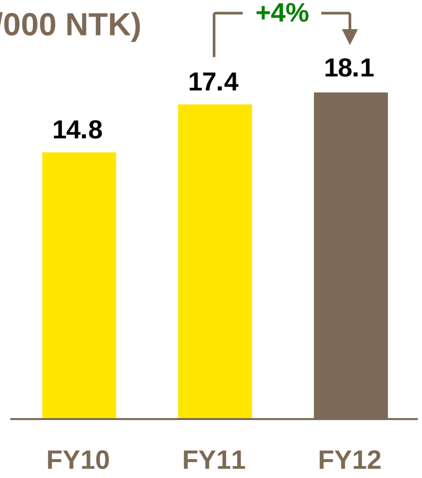
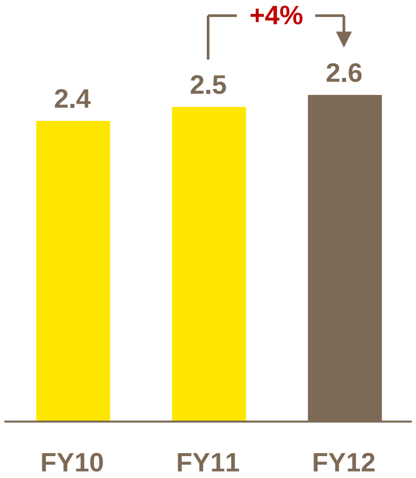
Network Services operating metrics

Access Revenue/NTK (A$/000 NTK)



Maintenance $ /’000 NTK



Key Drivers:

- Total revenue increased 3% despite flat tonnages due to $20m EBITDA contribution from GAPE tonnes railed from January 2012 at commercial returns and regulatory tariff reset
- 4% increase in maintenance costs reflects the accelerated capital upgrade program implemented during the year to take advantage of lower volumes e.g. Balloon Loop in Goonyella

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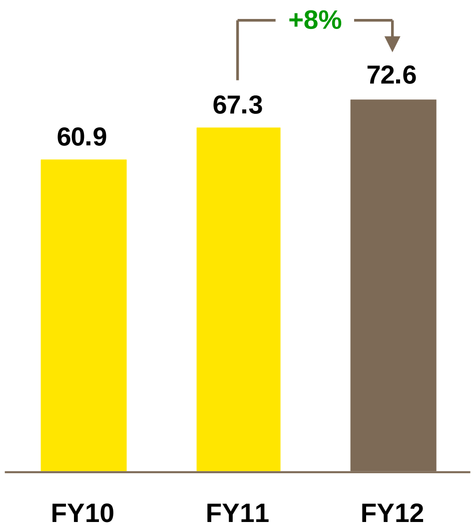
Freight

	FY11	FY12	VARIANCE
Tonnages (million)	61.5	66.6	8%
NTK (billion)	19.0	21.0	11%
Revenue ($m)	1,277	1,524	19%
EBITDA ($m)	89	173	94%
Margin %	*7%*	*11%*	4 ppt
EBIT[1] ($m)	31	100	226%
Margin %	*2%*	*7%*	5 ppt
Capital Expenditure[2] ($m)	196	332	69%

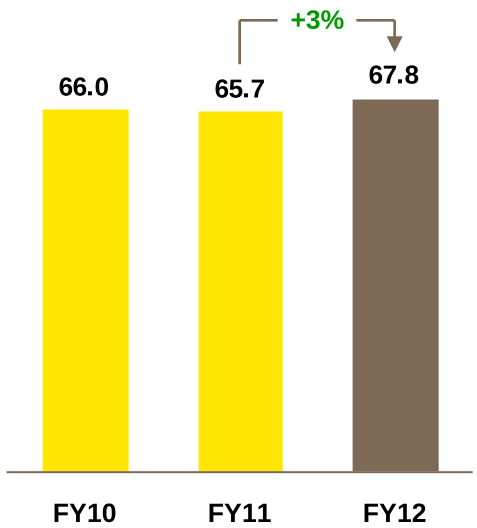
1. Includes $33m contribution from TSC additional payments
2. Excludes capitalised interest

Freight operating metrics

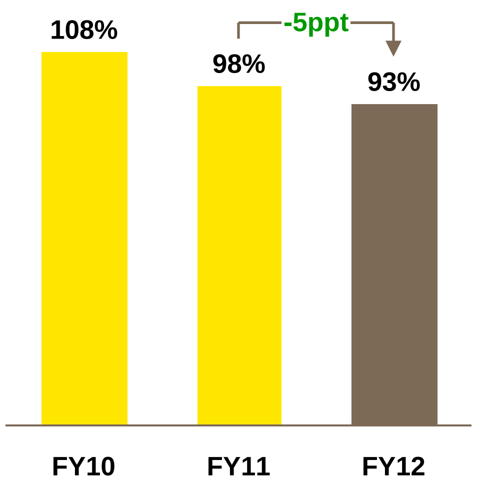
Revenue/NTK (A$/000 NTK)



Opex/NTK (A$/000 NTK)



Operating Ratio



- TSC performance revenue
- Growth in iron ore
- Growth in Bulk

- Increase reflects temporary spike from Iron Ore projects ramping up

- Operating ratio reflects revenue and volume growth

Outlook

- We expect the current softer demand environment for coal haulage services to continue in the near-term
- Latest expectations are for an increase in coal haulage volumes of 195 to 205 million tonnes for FY13
- The medium to long-term outlook for Australian resources remains robust and we don't believe the fundamental drivers of Asian demand have changed
- There is a strong pipeline of new and expansion projects committed in the resource sector, especially for coal and iron ore, which will underpin QR National's growth

The pace of change continues

- Transformation momentum delivered $121m benefit in FY12
- Margins improving with revenue quality uplift and strong cost focus
- Focus on capital discipline and capital management
- Sustainable improvements across all businesses
- Key focus ROIC and increase in shareholder value

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Agenda

- **Year in review**
  Lance Hockridge, Managing Director and CEO
- **Financial & Business Overview**
  Deborah O'Toole, Executive Vice President and CFO
- **Roadmap for the future**
  Lance Hockridge, Managing Director and CEO
- **Questions and Answers**

Roadmap for the future

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QR National's roadmap for the future

Strong and resilient business model

- Leveraged to growth markets
- Unmatched scale of operations
- Strong and reliable cash flows from Network Services and growth opportunities from Coal and Iron Ore
- Strong balance sheet

Robust strategy

- Focus on transformation and growth
- Traction and momentum gained since listing
- Transformed operating structure
- Strategic initiatives have delivered shareholder value and positioned the company for future growth
- Targeting an operating ratio of 75% by 2015, through increased revenue quality, volume growth and cost efficiencies

Confident in continued growth in demand

- Thermal coal CAGR of +5.8% to 2021
- Metallurgical Coal CAGR of +5.2% to 2021
- Iron Ore CAGR of +4.2% to 2021
- Confident in ability to deliver long-term growth in shareholder returns

Targeting 75% operating ratio by 2015

91%	88%	84%			75%
FY10	FY11	FY12			FY15

Revenue Quality

- Increased customer focus
- Performance based contracts
- Flexibility for volume growth
- Improved risk mitigation

Volume Growth

- QLD coal system growth
- Iron ore ramp-up
- Hunter Valley market share

Cost Efficiency
$150m - $250m p.a. by 2015

- Right-sizing of organisation
- Procurement & capital efficiencies
- Rollingstock fleet management
- Improved reliability & availability

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Transformation strategy

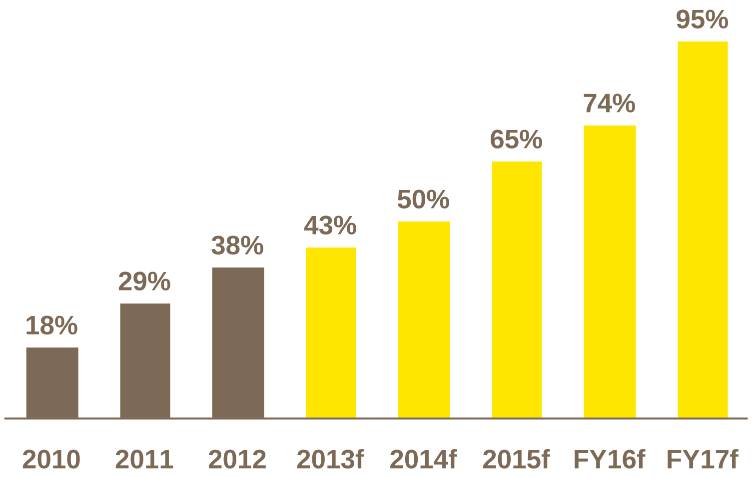
Performance Based Culture	• Embed a high performance culture through safety and leadership • Improve operational performance and accountability
Customer Focus	• Drive improved performance based contracts • Improve volume throughput and customer satisfaction • Differentiated solutions that are valuable for our customers
Commercial Capability	• Build commercial capability with return driven benchmarks • Improved fleet availability & reliability • Whole of Life Asset Management
Industry Leadership	• Embed industry leadership by benchmarking against North American Class1 railroads

Transforming operating structure

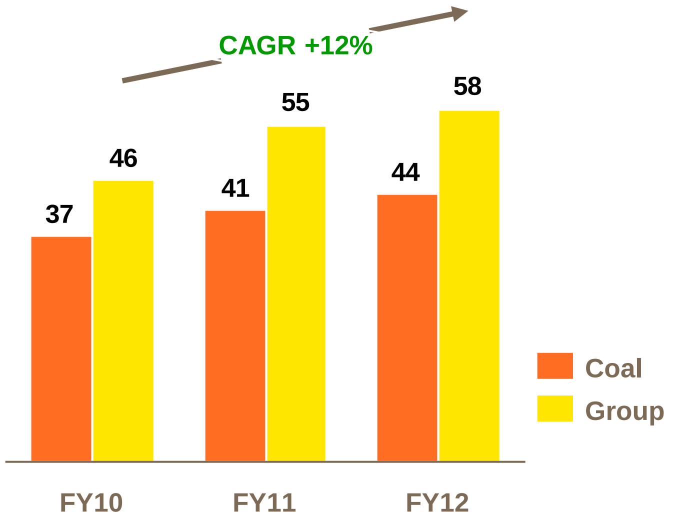
Functional model implemented	• Drives long term customer focus • Aligns with North American Class 1 Railroads • Will accelerate QR National's transformation agenda • Creates an environment of greater collaboration and cooperation • Greater clarity around accountability and stronger standardisation of systems, procedures and processes
Restructure and reform	• Consultation on restructuring proposals announced 5 June 2012 • Follows a comprehensive review of operations and continues the restructure that commenced in 2011 • Following extensive consultation with employees and unions, we expect to accept ~750 expressions of interest for voluntary redundancy by end of CY2012 • Estimated cost of $75m in FY13 with a payback period of 12 months
Improved competitiveness	• Renewed focus on our core business and customers • Reduced duplication across the business • Reduced fixed cost base • Improving operational efficiency

Transforming revenue quality

New Form Contracts – Coal Volumes Railed



Group Revenue/NTK



- Value-driven for our customers, offering greater certainty and flexibility with bespoke customer solutions

- Reflects the strength of the quality of the new form contracts through performance incentives and greater revenue protection

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Improved ROIC driven by capital optimisation focus

Project Development & Execution

- Investment optimisation resulted in savings of >20% in projects under development including:
  - 11Mtpa Network expansion in the Goonyella system – 6 major projects reduced to 3
  - Halved cost of GAPE above rail maintenance facilities
  - Potential to re-align triplication for WIRP 1

Better Asset Utilisation

- Capital spend deferred through improved maintenance practices, driving greater utilisation of existing assets

Streamlining fleet

- Functional model and whole of fleet view enabling disposal of higher cost rollingstock and reducing maintenance costs
- During FY12, 45 older locos and 570 older wagons disposed of

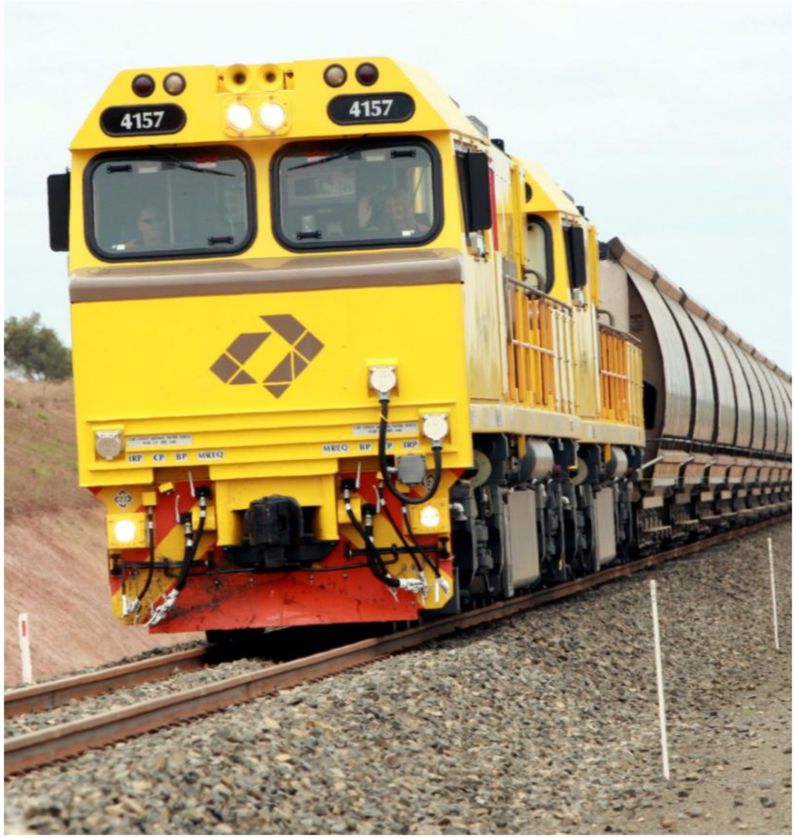
Momentum in growth – Northern QLD

GAPE – Northern Missing Link

- Completed August 2012
- System capacity now 50Mtpa with potential expansions to 200Mtpa and more

GAPE– Northern Bowen Basin

- QLD Govt support for QR National's proposed (E-W) corridor to service the Galilee basin
- First stage – 25Mtpa upgrade of the existing Goonyella/Newlands corridor to service both the Galilee and Bowen basins
- MOUs with both Adani and Vale to evaluate and scope expansion proposals for rail infrastructure and coal haulage services
- A critical investment given the Bowen basin is the core of our QLD coal growth strategy



GAPE – first coal train across NML19 December 2011

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Momentum in growth – Southern QLD

WIRP stage 1

- One of the largest rail expansions in Australia
- Additional 27Mtpa in haulage in the southern Bowen Basin coal region
- Stage 1 - 13km Balloon Loop near Gladstone and 18km Rocklands to Stanwell Duplication
- $132m in contracts awarded in June for civil works and track duplication.

WIRP stage 2 proposal

- Moura system will require upgrading inline with port and mine requirement

Surat Basin Rail Joint Venture proposal

- Additional capacity of 32Mtpa required with potential for more in future

WIRP Stage 1 – entry edge of balloon loop

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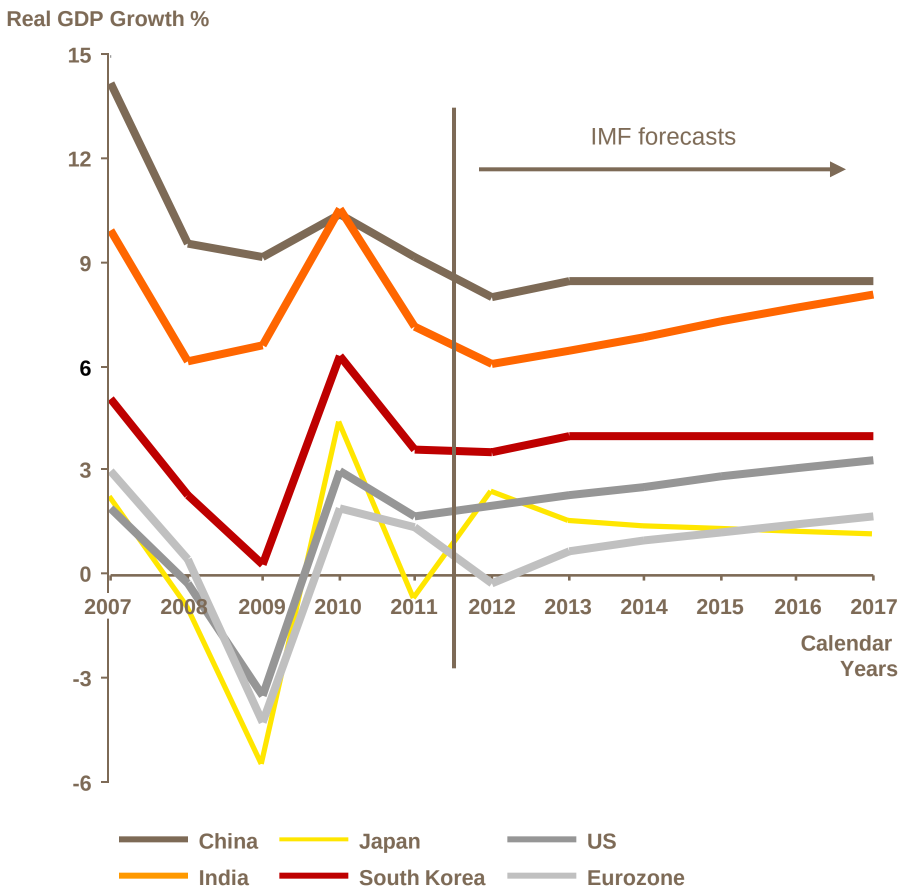
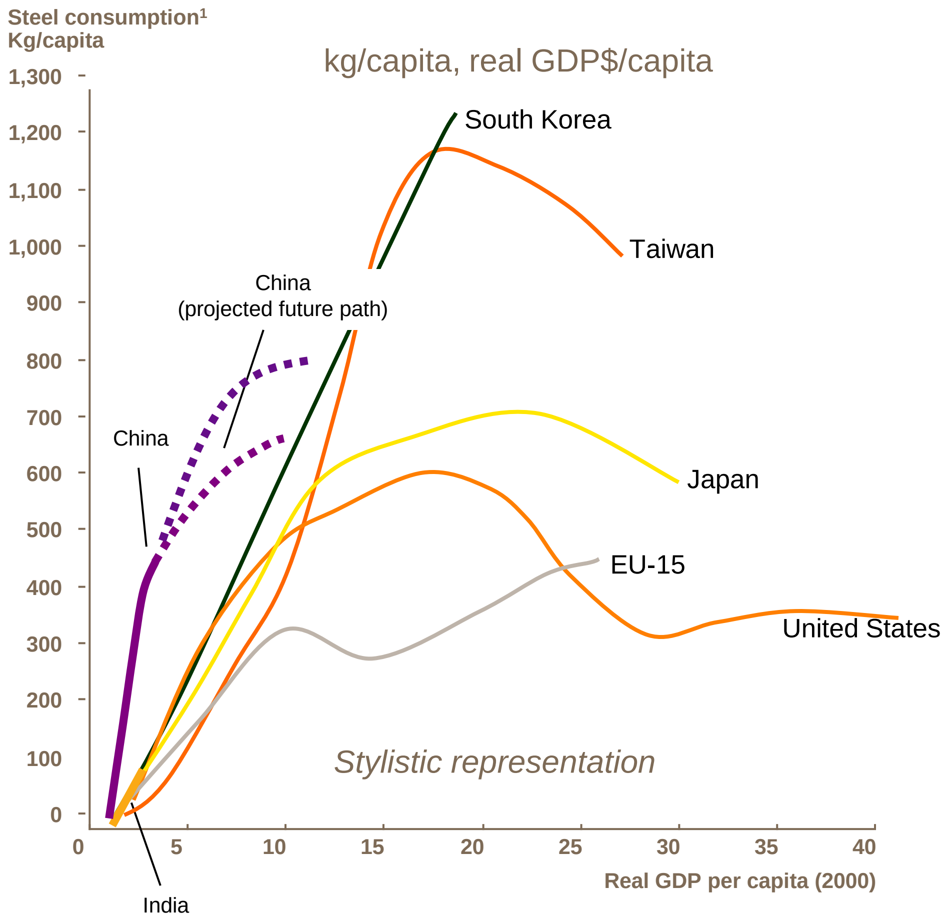
China growth story remains on course

GDP growth – China to remain strong compared to advanced economies



Sources: IMF World Economic Outlook Update, July 2012; QRN MI team analysis.

China steel intensity trending toward developed economies



Sources: WSA; Global Insight; IMF; USGS; McKinsey

1. Crude steel equivalent

NB: China – The purple dotted lines represent an indicative range of China's steel intensity over the coming decade or so

Longer term commodity demand remains strong

Macro picture	• Seaborne demand to 2021:
	  • Thermal Coal CAGR +5.8%
	  • Met coal CAGR +5.2%

QR National response	• We are currently delivering on significant additional capacity
	  • Hay Point – 11Mpta
	  • WIRP stage 1 – 27Mtpa
	  • GAPE2 – 25Mtpa

QLD growth potential	• Customer engagement indicates significant long term capacity demand, with potential projects including:
	  • WIRP stage 2
	  • Galilee Basin

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Summary

- Positioned for growth and success
- Discipline and focus on consistent execution
- Flexibility and optionality in dynamic market
- Confidence in our strategy and growth prospects

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Additional slides

Reconciliation of statutory profit & loss

$A(m) from continuing operations	2011 Underlying result	2011 Significant items	2011 Statutory	2012 Underlying result	2012 Significant items	2012 Statutory
Revenue[1]	**3,292.7**	**0.0**	**3,292.7**	**3,625.3**	**8.8**	**3,634.1**
Consumables[2]	(1,327.2)	0.0	(1,327.2)	(1,400.1)	0.0	(1,400.1)
Employee benefits expense	(1,103.1)	(117.4)	(1,220.5)	(1,132.7)	0.0	(1,132.7)
Other expenses	(21.9)	(44.3)	(66.2)	(44.3)	0.0	(44.3)
EBITDA	**840.5**	**(161.7)**	**678.8**	**1,048.2**	**8.8**	**1,057.0**
EBIT	**383.3**	**(161.7)**	**221.6**	**584.5**	**8.8**	**593.3**
Net finance cost	(137.8)	0.0	(137.8)	(39.0)	0.0	(39.0)
Tax expense	(73.6)	350.7	277.1	(125.6)	12.2	(113.4)
NPAT	**171.9**	**189.0**	**360.9**	**419.9**	**21.0**	**440.9**
EPS (cps)	**7.34**	**8.08**	**15.42**	**17.21**	**0.86**	**18.07**
EBIT breakdown by division:						
QRN Coal	*158.8*	*0.0*	*158.8*	*257.0*	*0.0*	*257.0*
QRN Freight	*30.6*	*0.0*	*30.6*	*99.9*	*0.0*	*99.9*
QRN Network Services	*301.0*	*(3.0)*	*298.0*	*341.4*	*0.0*	*341.4*
Other	*(107.1)*	*(158.7)*	*(265.8)*	*(113.8)*	*8.8*	*(105.0)*

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1. Revenue includes interest income of $2.5m (FY11 of $3.3m) which is excluded from the calculation of EBITDA
2. Consumables expenditure includes fuel costs, access costs payable to third parties, and expenditure of general repairs and maintenance and administrative supplies

Reconciliation of statutory profit & loss

$A(m) from continuing operations	2011 Statutory	2011 Underlying	2011 Pro forma	2012 Statutory	2012 Underlying	2012 Pro forma	Offer Document Statutory	Offer Document Underlying	Offer Document Pro forma
Statutory EBIT	**221.6**	**221.6**	**221.6**	**593.3**	**593.3**	**593.3**	**578.0**	**578.0**	**578.0**
Transaction related costs	-	99.0	99.0	-	(8.8)	(8.8)	-	-	-
VRS	-	62.7	62.7	-	-	-	-	-	-
Timing related revenue:									
- 2009 Revenue Cap	-	-	(26.0)	-	-	-	-	-	-
- 2010 Revenue Cap	-	-	0.0	-	-	0.2	-	-	-
- 2011 Revenue Cap	-	-	46.0	-	-	0.0	-	-	-
- 2012 Revenue Cap	-	-	0.0	-	-	16.0	-	-	-
- 2010 DTC	-	-	(6.0)	-	-	0.0	-	-	-
- 2011 DTC	-	-	18.0	-	-	(21.1)	-	-	-
- 2012 DTC	-	-	-	-	-	33.3	-	-	-
Adjusted EBIT	**221.6**	**383.3**	**415.3**	**593.3**	**584.5**	**612.9**	**578.0**	**578.0**	**578.0**
Interest - net finance cost	(137.8)	(137.8)	(137.8)	(39.0)	(39.0)	(39.0)	(53.0)	(53.0)	(53.0)
Pro forma add back - QTC Interest	-	-	118.0	-	-	-	-	-	-
Tax									
- Income tax benefit/(expense)	277.1	277.1	277.1	(113.4)	(113.4)	(113.4)	(156.0)	(156.0)	(156.0)
- Underlying & pro forma add back	-	(350.7)	(394.7)	-	(12.2)	(12.2)	-	-	-
Adjusted NPAT	**360.9**	**171.9**	**277.9**	**440.9**	**419.9**	**448.4**	**578.0**	**369.0**	**369.0**

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Metric definitions

METRIC	DEFINITION
ROIC	Return on Invested Capital Calculated using 12-month trailing EBIT and comparative number represents year ended 30 June 2012 EBIT/Net working capital + Net PP&E + AUC + Gross Intangible Assets
NTK	Net Tonnages x Kilometres
GTK	Gross Tonnages x Kilometres
On Time Departure (OTD)	OTD from depot +/- 15 minutes
Opex	Operating expense including depreciation and amortisation
Operating Ratio	Operating ratio defined as (1 - EBIT margin)
Cycle time	Total actual run minutes/services run. Run minutes measured from yard to mine to port and return to yard.

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